

IT Help Desk
Center for Information Technology Services (CITS)
University of Maryland, Baltimore
601 West Lombard Street, Room #540
Baltimore, MD 21201
410-706-HELP (4357)

Fax # 410-706-4191
help@umaryland.edu
www.umaryland.edu/helpdesk

Setting up your Campus Office 365 Exchange Online Account on your Apple Device

These instructions apply to faculty and staff in the following schools/ departments who use the campus Office 365 Exchange Online email system:

<i>Dentistry</i>	<i>Academic Affairs</i>	<i>DHUO (President's Office)</i>
<i>Law</i>	<i>(AF) Admin & Finance</i>	<i>HS/HSL</i>
<i>Pharmacy</i>	<i>CITS</i>	<i>OEA</i>
<i>Social Work</i>	<i>Dental Museum</i>	<i>ORD</i>

Emails on the Microsoft Office 365 Exchange Online server can be read on mobile Apple devices such as an iPhone, iPad and iPod.

Configuring your Exchange Online Account

Note: Your device must have iOS4 or later.

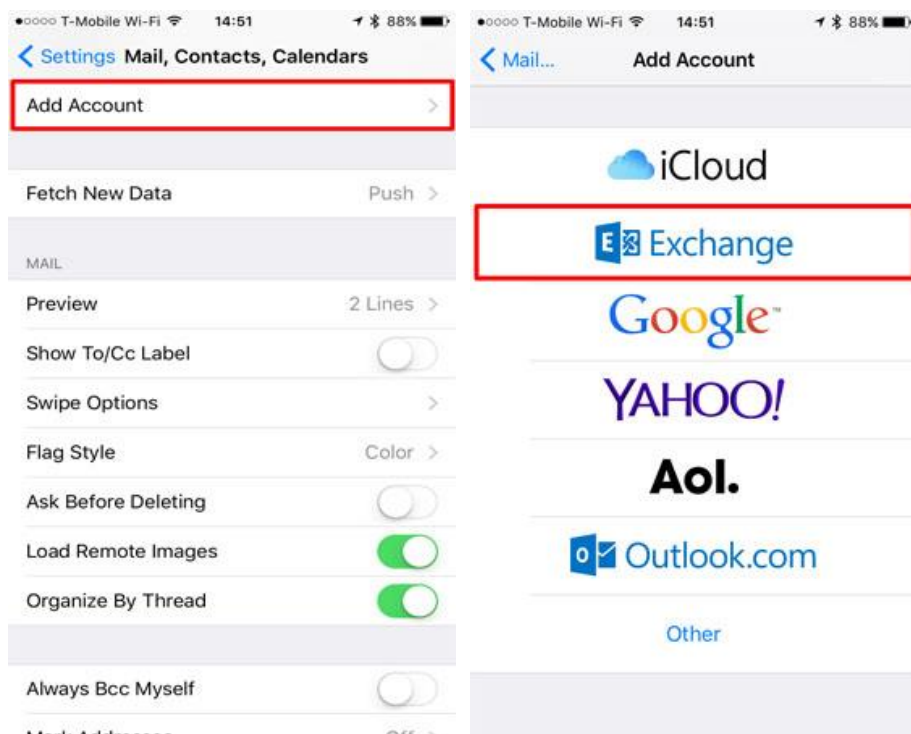
1. Tap the Settings icon on the device



2. Next, tap **Mail, Contacts, Calendars**.

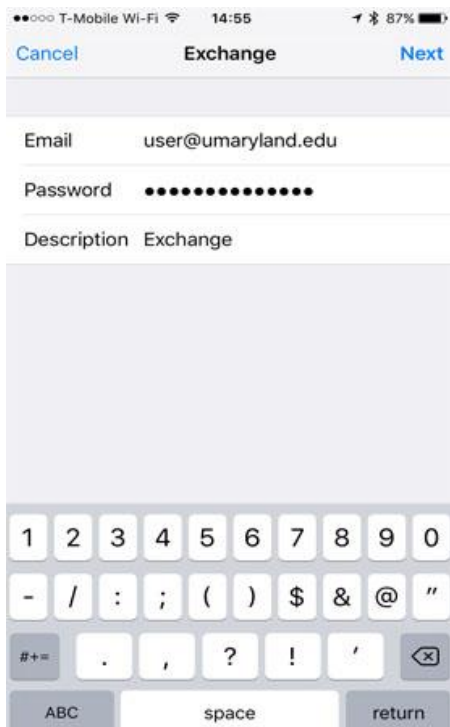


3. Tap **Add Account** then **Microsoft Exchange**.



4. The Exchange setup screen will open; you'll then enter the following information:

- Email - Enter your entire email address (e.g., user@umaryland.edu), using all lowercase letters.
- Username - Enter your username (e.g., user), using all lowercase letters.
- Password - Enter in the password for your email account.
- Description - Enter a descriptive name for your account (e.g., My Work Account). This description will only be visible to you.



5. Tap the **Next** button. The device will attempt to verify the account. If you receive an "Unable to Verify Certificate message," tap the **Accept** button.

6. The device will continue verifying the account. Once complete, tap the **Server** field, and enter in **outlook.office365.com**

Cancel Exchange Save

Email user@umaryland.edu

Server outlook.office365.com

Domain Optional

Username user

Password ●●●●●●●●●●

Description Exchange

7. Tap the **Next** button. The device will try to create a secure (SSL) connection to your Exchange server. When connected, you'll see check marks along your settings to confirm that your account has been verified.

Cancel Exchange Done

Email user@umaryland.edu ✓

Server outlook.office365.com ✓

Domain Optional ✓

Username user@umaryland.edu ✓

Password ●●●●●●●● ✓

Description Exchange ✓

Advanced Settings >

8. Tap the **ON/OFF** buttons to select which information to synchronize with the Exchange server. Tap the **Save** button when finished.



Note: Your Apple device may take a moment to sync all your information depending on how much you have on the Exchange server. To learn more about the mail settings on your device tap Settings from the home screen, then Mail, Contacts, & Calendars and then select your account. You'll be able to customize how much data you would like to sync from the server.

QUESTIONS?

If you require further assistance *Setting up your Campus Office 365 Exchange Online Account on you Apple Device*, please contact the IT Help Desk at 410-706-HELP (8:00 a.m. - 5:00 p.m.) or send e-mail to help@umaryland.edu.