

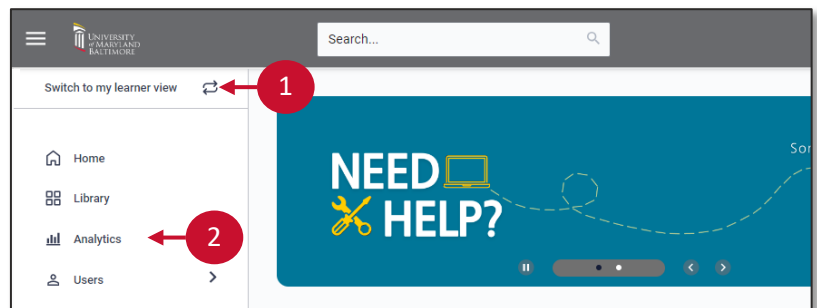
Manager's Guide: Training Reports

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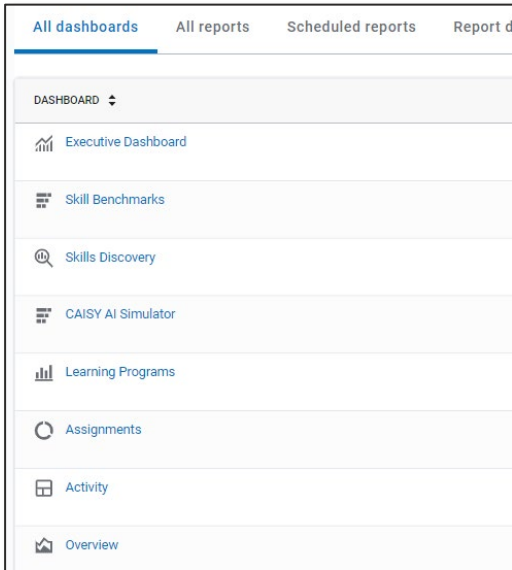
Accessing Analytics

1. In Percipio, select **Switch to my manager view** if needed to see manager functions.
2. In the **Navigation Menu**, select **Analytics** to reveal dashboard and report options.



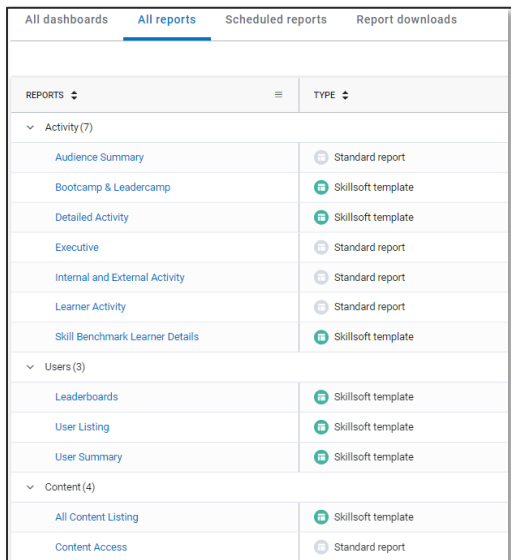
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Available Dashboards



1. **Executive Dashboard** highlights metrics including adoption and achievement.
2. **Skill Benchmarks** displays metrics for employee skill benchmarks including completions and skill gains.
3. **CAISY AI Simulator** Displays a summary of what AI simulations learners are using to gain skills.
4. **Skills Discovery** gives insight into terms searched and skills chosen by employees.
5. **Activity Dashboard** shows how employees access content and learner activity trends such as audiobook hours or courses viewed.
6. **Assignment Dashboard** displays assignment percent completed and overdue.
7. **Overview Dashboard** shows overall employee platform engagement.

Available Reports



1. **Detailed Activity** generates a CSV of user details including duration, score, and completion status.
2. **User Summary** generates a CSV of general user details including a count of views, hours, and completions.
3. **Content Access** generates a CSV of all content accessed, total users who accessed it, and badges earned.
4. **Assignment Detail by User** Individual learner's activity and progress related to each content item within an assignment

And more!

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Frequently Used Dashboards

Assignments Dashboard

From the **Assignments Dashboard**:

1. Filter content by **date range, audience, and objective**.
2. Select **Update**.
3. An assignment progress summary displays.

Note: Scroll down to view a **Business Alignment** summary.

Assignments

Date Range Presets: Last 3 months to date | Audience: Manager Name | Business Objective: All objectives

Use default filters | Update

Assignment Progress

Assignment progress is based on the total number of assignments that are assigned within the selected date range.

Assignment Summary

2 Total Assigned

0 Completed | 1 Started | 0 Not Started | 1 Canceled

Assignment Progress

ASSIGNMENT TITLE	ASSIGNED BY	LEARNERS	% COMPLETED	% OVERDUE
Example Title		1	0%	100%

Skill Benchmarks Dashboard

From the **Skill Benchmarks Overview Dashboard**:

1. Filter content by **date range, audience, and keyword**.
2. Select **Update** to view the data.

Skill Benchmarks Overview

Provide Feedback

1 Date Range: All dates | From: 6/1/2021 | To: 6/2/2023 | Audience: 1 audience selected | Benchmarks by keyword: Type in a keyword

Include inactive users | Reset to default | Update

4 total benchmarks completed | 3 unique benchmarks completed | 3 unique learners | 0 unique learners improved

Top Skill Benchmarks

SKILL BENCHMARK	UNIQUE LEARNERS	AVG. SCORE
Emotional Intelligence & Tact	2	83
Microsoft 365 Literacy (Beginner Level)	1	55

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Frequently Used Reports

Detailed Activity Report

On the **Detailed Activity Report** page:

1. Filter content by **Date**, **Audience**, **User**, **Collection** or **content group**, **Asset type** (course, etc.), **Content title**, and/or **Language**

Note: Select **All Asset Types** in the **Asset Type** drop-down to include all content items.

1. Select **Run report**.
2. Select **Download report** to download the data.

USER ID	FIRST N.	LAST N.	CONTENT TITLE	STATUS	COMPLETE DATE
12345678	Elia	Vader	Habits of Highly Success...	Started	
12345678	Artie	Fischel	Becoming a Continuous...	Started	

Assignment Detail by User Report

On the **Assignment Detail by User Report** page:

1. Filter content by **date range**, **audience**, **user**, and/or **assignment title**.
2. Select **Run report**.
3. Select **Download report** to download the data.

USER ID	ASSIGNMENT TITLE	DUE DATE	ASSIGNMENT STATUS	AS
12345678	Effective Communication	9/1/2024	Archived	Eff
12345678	A&F Service Excellence	8/16/2024	Started	Eff

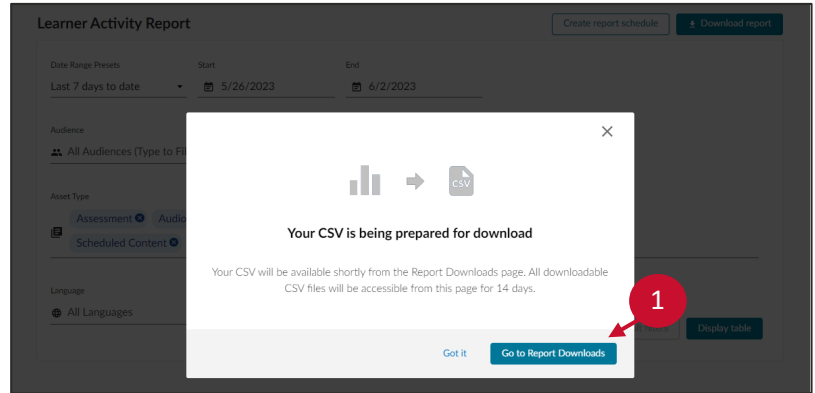
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View Downloaded Reports

After downloading a report, in the CSV pop-up window:

1. Select **Go to Report Downloads**.

Note: The **Report Downloads** page is also accessible directly through the **Analytics** page.

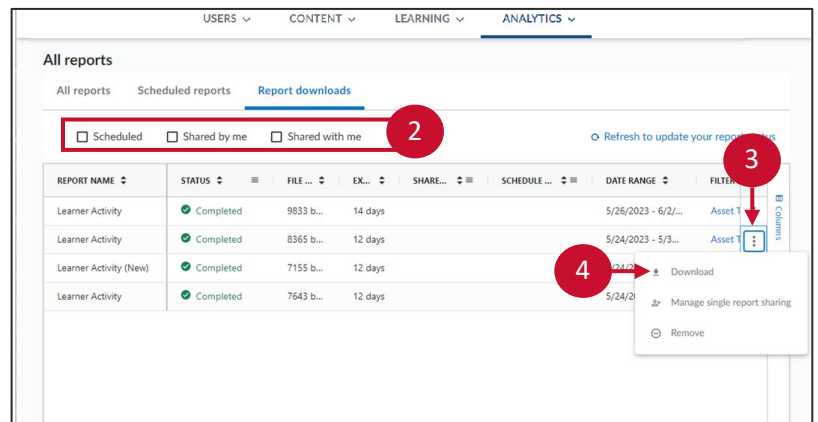


The **Report Downloads** page displays all generated reports within the last 14 days.

2. Filter the displayed reports using the checkboxes for **Scheduled**, **Shared by me**, and **Shared with me**.

To download a specific report:

3. Select the **three vertical dots** menu.
4. Select **Download** to display data in a CSV file.

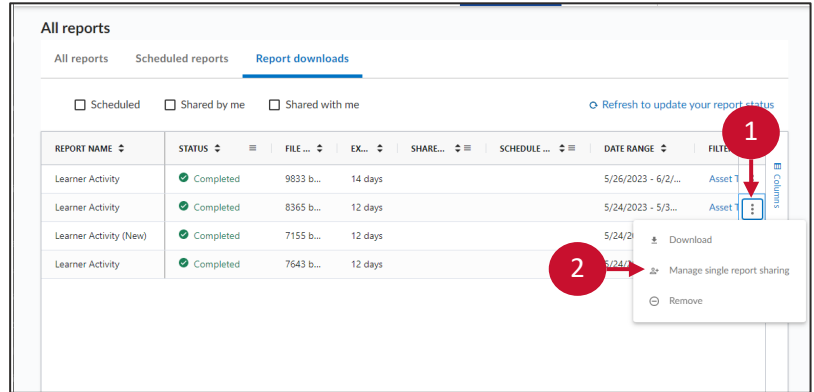


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Share a Report

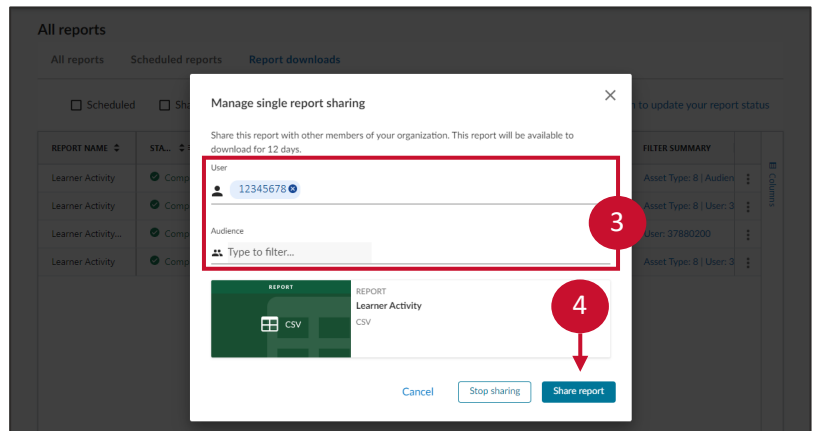
On the **Report Downloads** page:

1. Select the **three vertical dots** menu next to the desired report.
2. Select **Manage single report sharing**.



3. In the pop-up window, enter the user(s) information.
4. Select **Share report**.

Note: if you would like to stop sharing a report that you have previously shared, select **Stop sharing**.

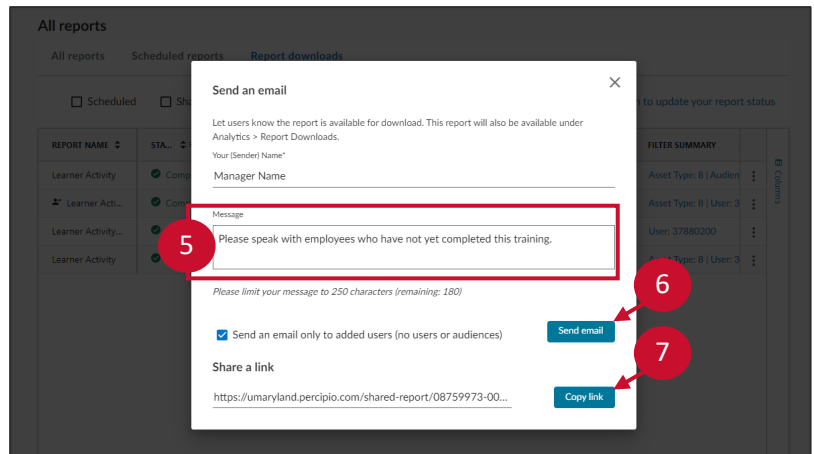


To share the report as an email:

5. Enter a custom message.
6. Select **Send email** to send the message directly from Percipio.

To share the report separately:

7. Select **Copy link**.

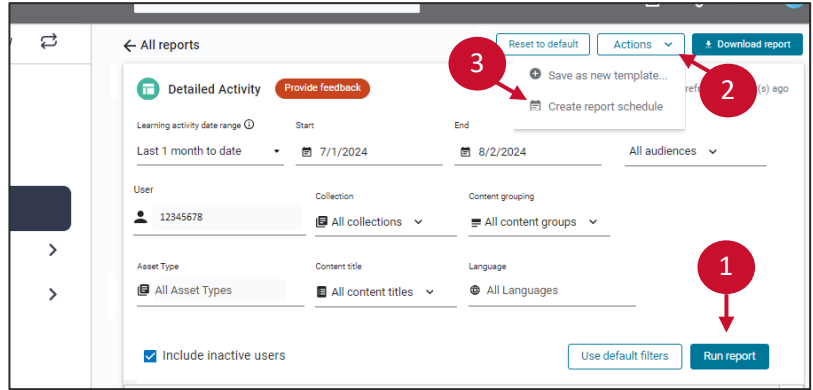


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Schedule a Report

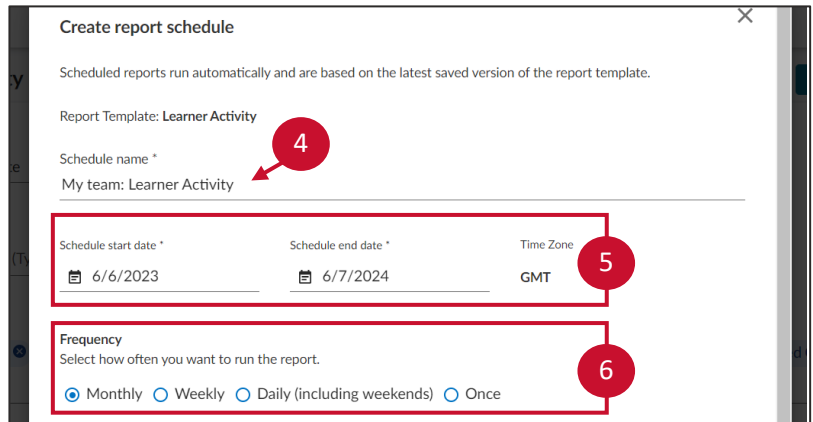
On the chosen report page:

1. Set the desired report parameters. Then, select the **Run Report** button.
2. Select the **Actions** drop-down menu.
3. Select **Create Report Schedule**.

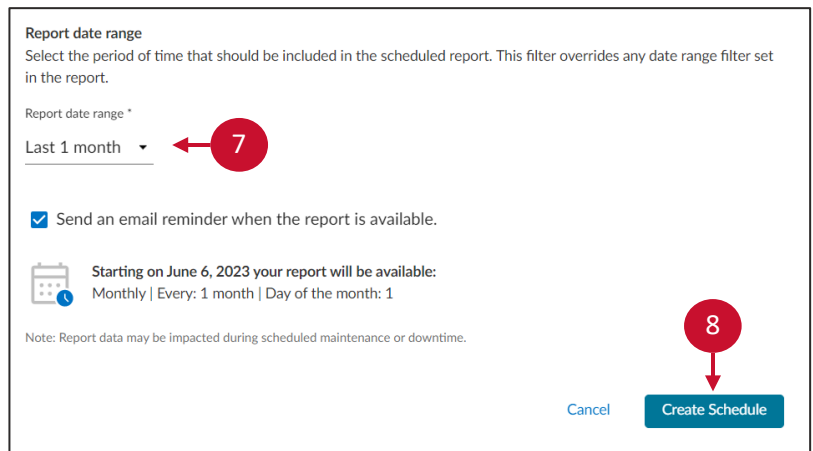


In the pop-up window:

4. Title the report.
5. Choose the dates during which you would like the report to run.
6. Determine the reporting frequency.



7. Determine the range of dates you would like to include in the report.
8. Select **Create Report**.

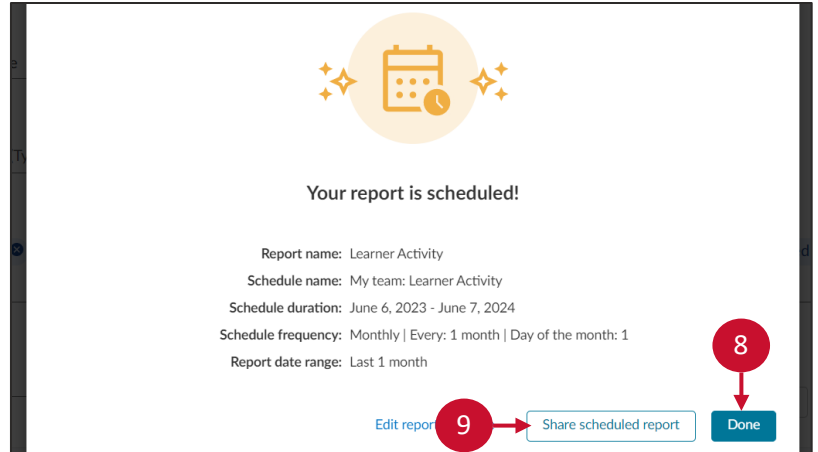


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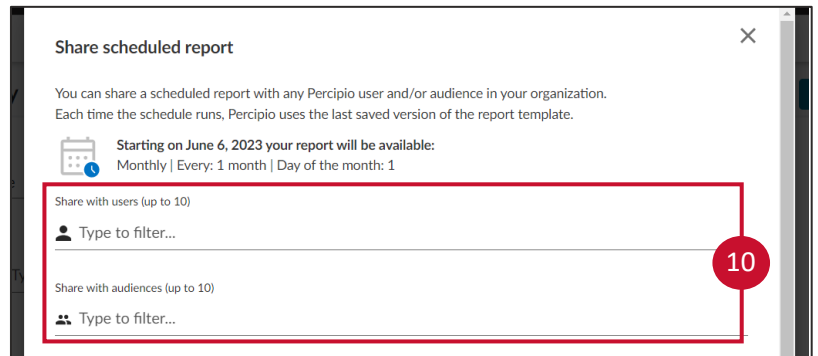
Schedule a Report (Continued)

8. If you are the only viewer for the report, select **Done**.

9. To share the report, select **Share Scheduled Report**.



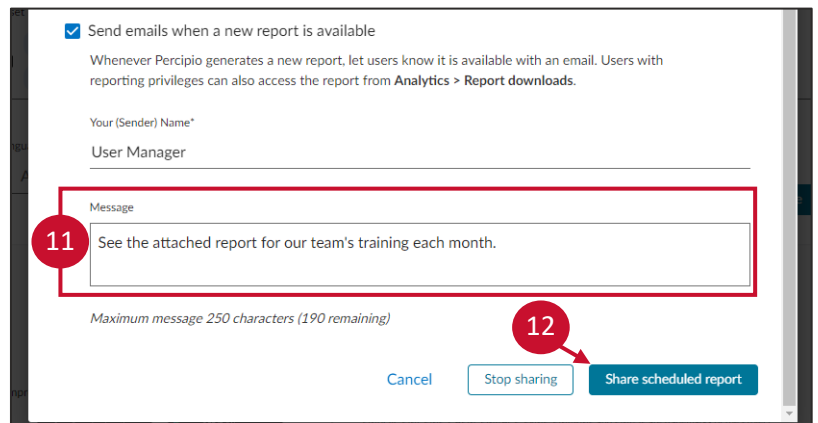
10. Add the users and/or audiences with whom you would like to share the report.



11. Customize the email message as desired.

12. Select **Share Scheduled Report**.

Note: if you would like to stop sharing a report, select **Stop sharing**.



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Compliance Reporting

1. Compliance-specific reports are automatically delivered to department heads via email every 30 days.
 2. Supplemental reports can be requested using the [request form](#).
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