

PROGRESS REPORT NARRATIVE
FUNDAMENTAL AREA: INFORMATION TECHNOLOGY
 AS OF JUNE 30, 2013

| Goal 1 | Goal 2 |
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| Enhance University-wide IT committee structure, infrastructure and services in an appropriate and coordinated manner. | Promote an IT infrastructure that enables seamless delivery of IT services across the University in a cost-effective manner. |

| FISCAL YEAR 2013 PROGRESS | |
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| <p>A proposal for this new IT committee structure was completed and submitted for review. Discussions regarding this proposed IT committee structure have occurred in fiscal year 2013 and are continuing into fiscal year 2014.</p> | <p>During Fiscal Year 2013, there were 29 additional applications that began using the UMID for authentication, increasing the total to 143 applications. There were 20 applications added to the number that support single sign-on via the UMID, increasing the total number to 37 applications.</p> <p>Many enhancements were made to the IT security program, including: updating and expanding the IT security plan; performing vulnerability scans of the University network; holding regular IT security meetings with personnel in CITS, schools, departments, UMMC, and FPI; and, completing audit, compliance, and ERM activities and recommendations.</p> <p>A comprehensive, University-wide inventory of network devices, including type and models, age, capability and capacity was completed in Fiscal Year 2013. Work to develop University network equipment and network design standards was undertaken in FY 2013.</p> <p>A University-wide Digital Signage standard was established. Content managers, including those individuals in the Offices of Communications and Public Affairs and Public Safety will be able to post news and alerts on digital monitors in campus buildings.</p> <p>The digital voice infrastructure was expanded, with over 3000 VoIP phones now deployed throughout the University.</p> <p>The number of coordinated computer support personnel and operations was increased with A&F IT staff transitioning to CITS.</p> |

ANTICIPATED FISCAL YEAR 2014 OUTCOMES

It is anticipated that a University IT committee structure will be established in fiscal year 2014.

It is anticipated that the total number of applications using the UMID will increase to 200 by the end of Fiscal Year 2014. The number of applications that support single sign-on via the UMID will increase to 150 by the end of FY 2014.

Network standards (design and equipment) will be finalized in FY 2014, and a proposal for achieving optimal interconnectivity across the University, UMMC and FPI, with a long-term funding strategy, will be proposed.

The computing facility at 300 West Lexington Street will be enhanced to support additional University equipment, effectively initiating tactics to achieve a shared server and data storage infrastructure.

A common web communications infrastructure will be launched to support a new University web content management system.

The digital voice infrastructure will be expanded, with a target of 3750 VoIP phones being deployed and operational throughout the University.

A strong University IT security program, including audit, compliance and ERM, will be maintained and enhanced in Fiscal Year 2014.

Outcomes in FY 2014 will also include the coordination of additional campus computer support personnel and operations.

Also, it is anticipated that an effort to assess and document UMB IT costs (across schools, departments and CITS) will be undertaken and a report of IT expenditures will be prepared.

KEY CHALLENGES

Introducing and establishing a new University-wide IT committee structure that is accepted, approved and supported by all academic and administrative units.

Having sufficient time and resources (personnel and operating funds) to complete multiple important new projects while maintaining and supporting existing technologies, operations, and services.